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MOBILE CRISIS RESPONSE TEAM

Department of Health and Human Services/Division of Public and Behavioral Health
Rural Clinics Children's Programing in cooperation with
Division of Child and Family Services



Introduction

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What is a Behavioral Health Crisis

- A health condition that poses a threat to the child's stability within their home, school or community, including but not limited to:
 - Anger
 - Self-Injury
 - School Problems
 - Suicidal or homicidal thoughts or behavior
 - Extreme parent/child conflict
 - Peer conflict such as bullying
 - Seeing or hearing things
 - Depression/Anxiety



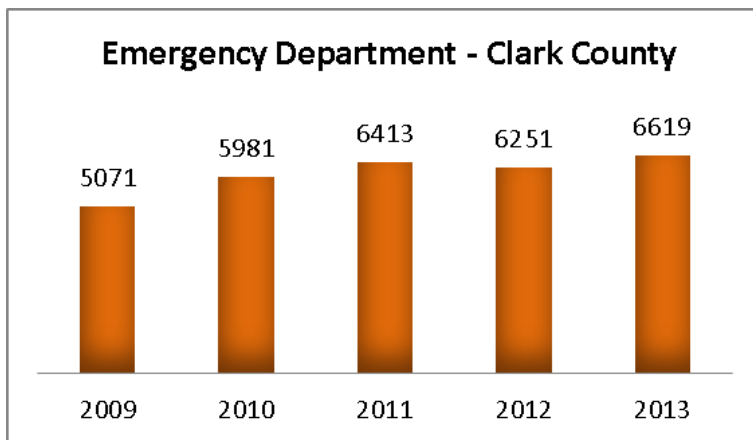
Identifying a Need



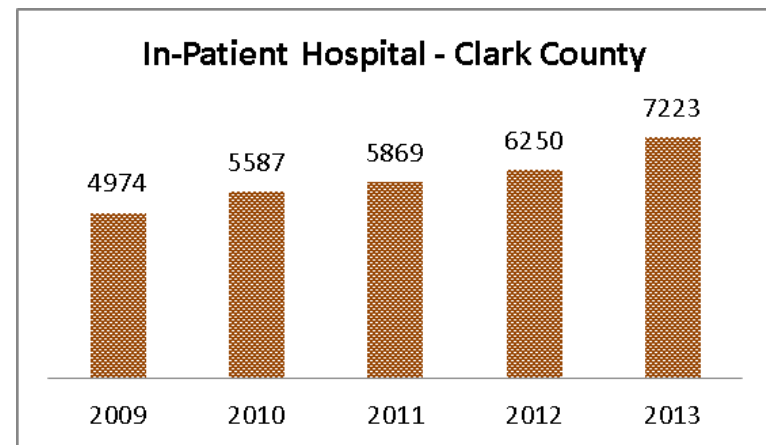
- Lacking access to services, many families rely on hospital emergency departments to meet behavioral healthcare needs.
- Child behavioral health-related visits to hospital ERs have been increasing in NV.
- There is also an increasing trend of children requiring a costly in-patient admission to a hospital due to a behavioral health crisis.



Admissions for Psychiatric Reasons



31% increase in 5 years

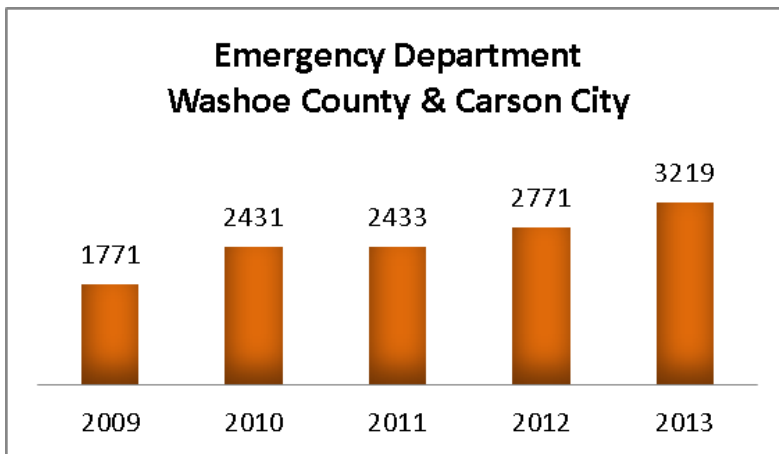


45% increase in 5 years

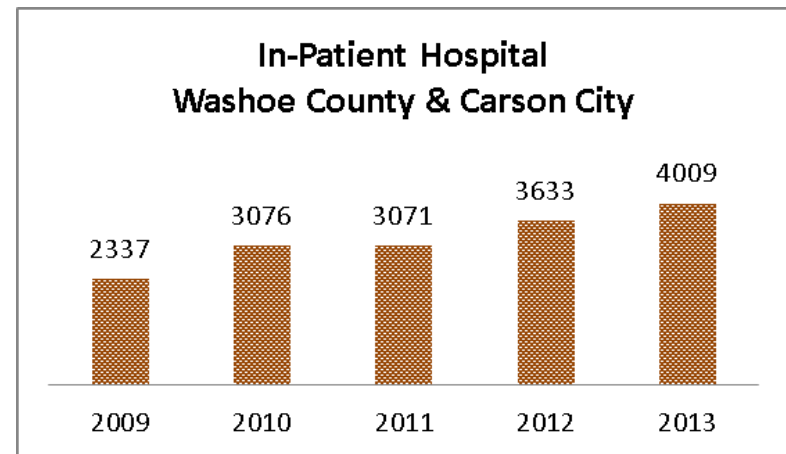
Data courtesy of the UNLV Center for Health Information Analysis (CHIA)



Admissions for Psychiatric Reasons



81% increase in 5 years



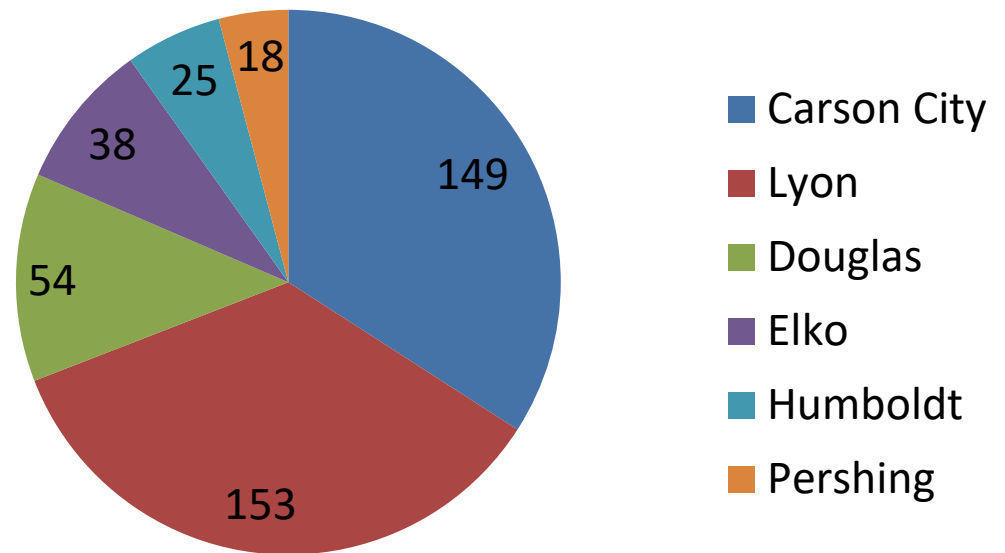
71% increase in 5 years

Data courtesy of the UNLV Center for Health Information Analysis (CHIA)



West Hills Hospital Youth Admissions for Rural Counties 2013-2015

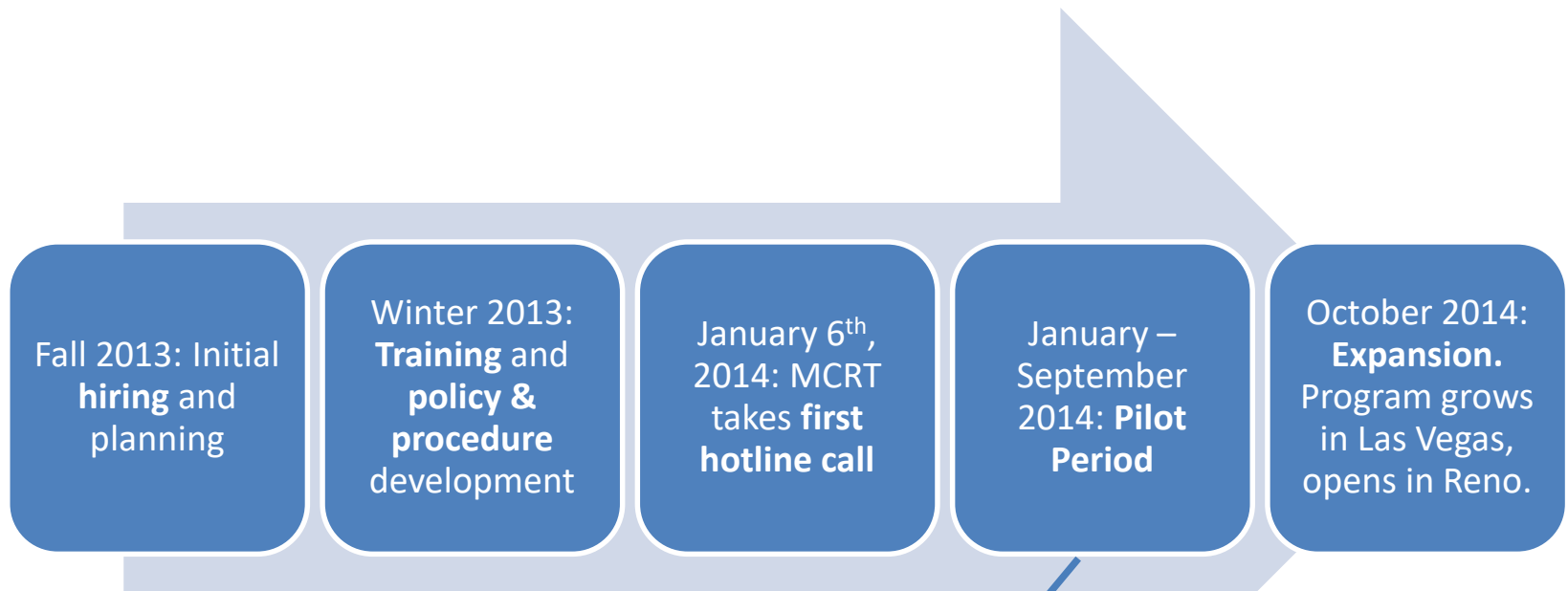
Highest Need



437 Data courtesy of West Hills Hospital



How Mobile Crisis started



Success of Clark Co pilot led to funding for more staff in Las Vegas and a new team in Reno. 142 clients were served with a 92% hospital diversion rate.



Mobile Crisis Goals

- Maintaining youth in their home and community environment.
- Promoting and supporting safe behavior in children in their home and community.
- Reducing admissions to Emergency Departments due to a behavioral health crisis.
- Facilitating short term in-patient hospitalization when needed.
- Assisting youth and families in accessing and linking to on-going support and services.



Who We Serve

- Families of youth under the age of 18;
- The youth is having a behavioral health crisis; and
- The behavior threatens the child's removal from the home, school, and/or community.





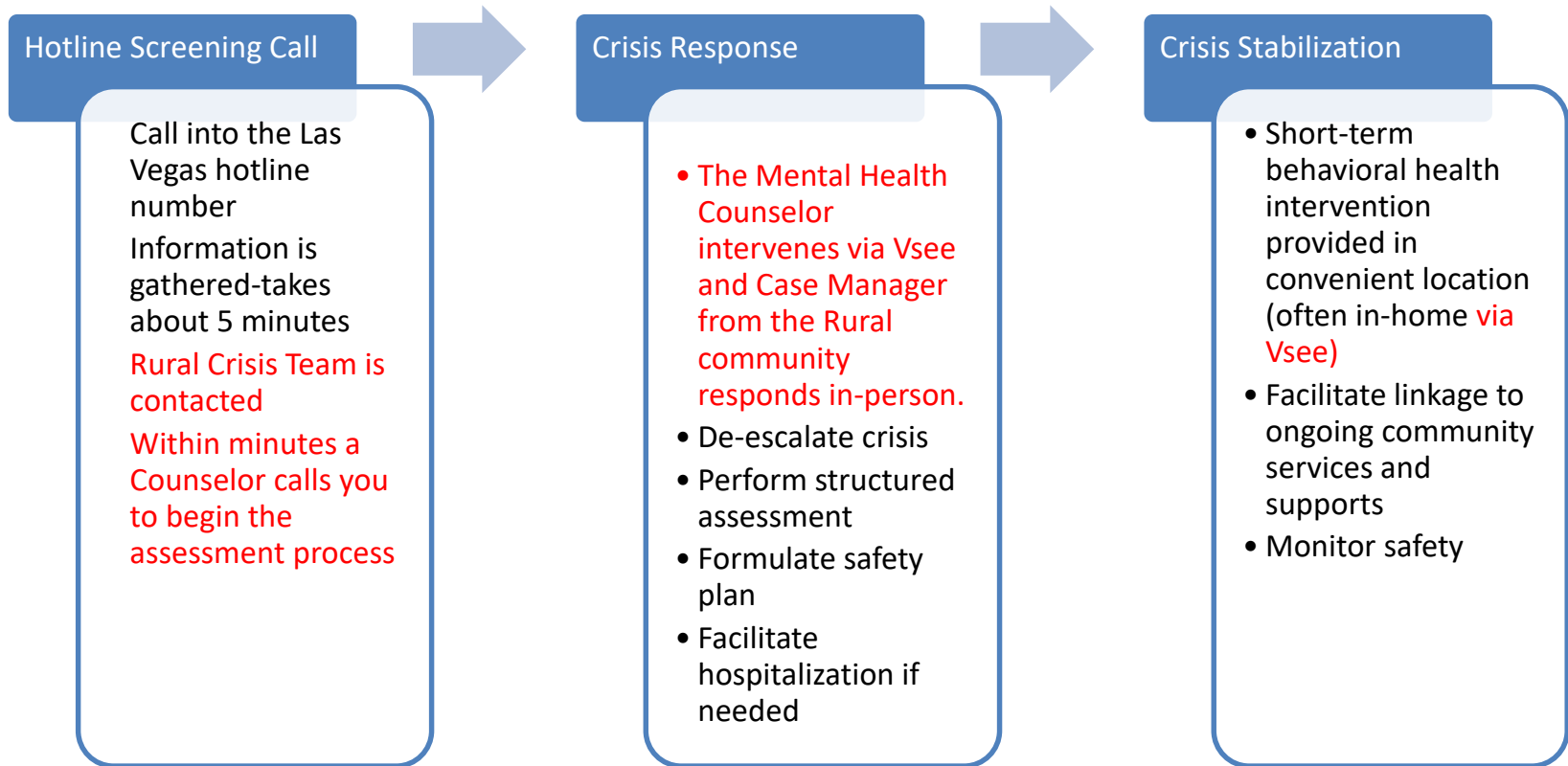
Video System



- Free
- HIPPA compliant
- Downloadable from any mobile device, tablets and computers
- Vsee.com



How it works in Rural Nevada!





Services Delivered to Date

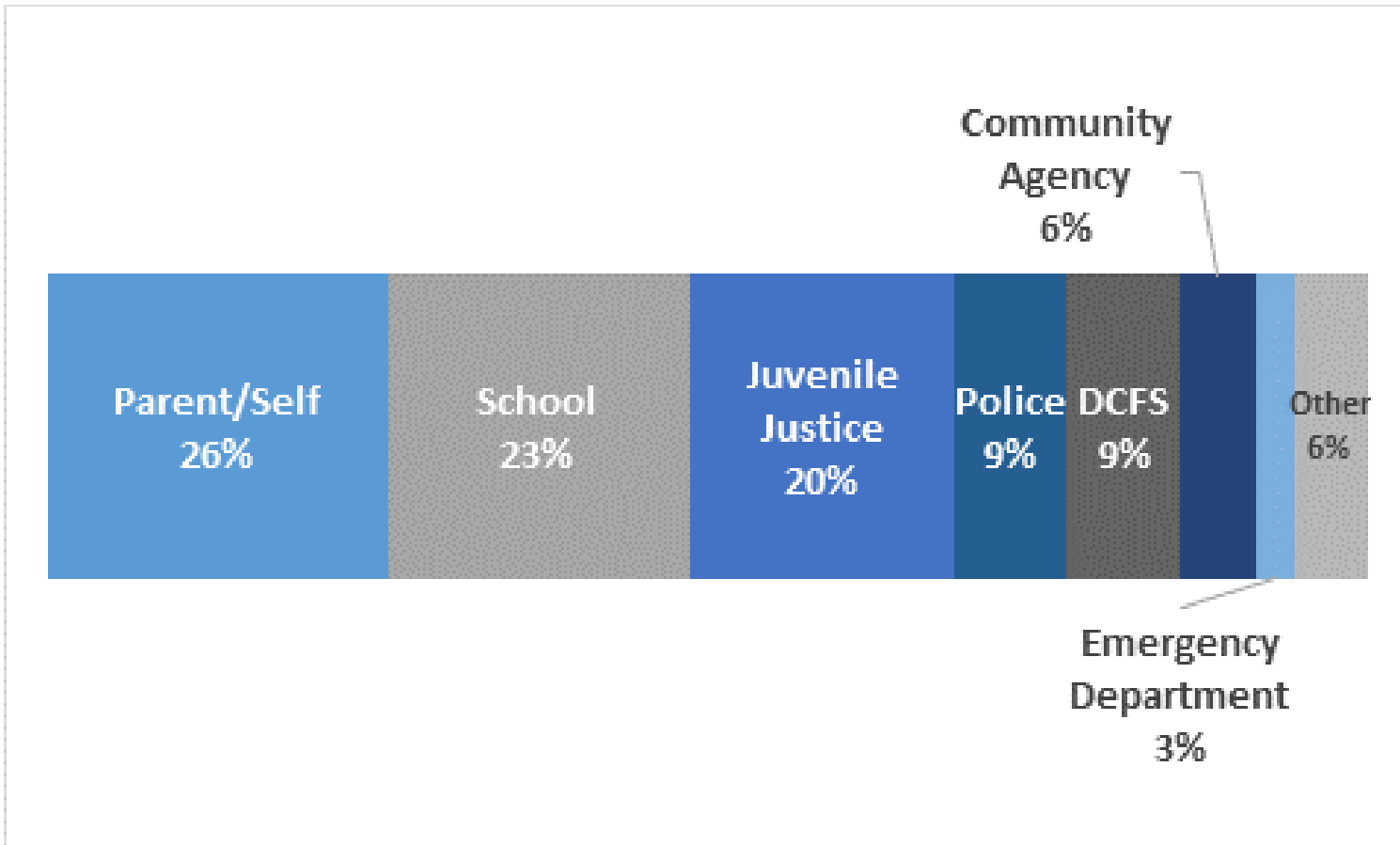
Rural March 2017			Rural FY17	
ALL CALLS	Number	% of all calls	Number	%
Total Calls	28	100.0%	102	100.0%
Team Responded	20	71.4%	66	64.7%
Team Did Not Mobilize*	3	10.7%	14	13.7%
Information Only Calls	4	14.3%	19	18.6%
Incomplete Response**	1	3.6%	4	3.9%
Did Not Mobilize - No Team Available	0	0.0%	0	0.0%
OUTCOME OF CALLS	Number	% of response calls	Number	%
Hospital Diversion	18	90.0%	57	86.4%
Hospitalization	2	10.0%	9	13.6%
Stabilization Recommended	7	35.0%	23	34.8%
Hospital Diversion Rate	90.0%		86.4%	

Where the calls are coming from

RURAL TOWN	# OF CALLS	RURAL TOWN	# OF CALLS
Battle Mountain	2	Carson City	23
Crescent Valley	1	Dayton	3
Douglas	3	Ely	3
Elko	3	Fallon	3
Fernley	3	Mesquite	1
Minden	1	Pioche	1
Silver Peak	1	Silver Springs	5
Spring Creek	3	Stateline	1
Tonopah	2	Winnemucca	4
Hawthorn	1	Yerington	2



Rural Referral Sources





MOBILE CRISIS

RESPONSE TEAM

kNOw
CRISIS

KNOWCRISIS.COM

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<https://www.facebook.com/MCRTNevada/>